

Pricefx Buyer's Guide

Why and how to implement Pricefx for your organization according to industry experts.

Table of Contents



The case for cloud-based pricing solutions	3
Understanding Pricefx Capabilities	4
User Types and Challenges	5
Benefits of Pricefx Implementation	6
Implementation process at Canidium	7
Project Roles in Implementation	8
SOW Process	9-10
Success Story: Pricefx Live in 4.5 Months	11
Success Story: 3% Margin Expansion for a Global Tech Company	on 13
Pricefx Implementation Costs	14-16
More Resources	17

Introduction



Put simply, <u>Pricefx</u> helps companies determine the optimal price for their goods and services.



The core functionality of Pricefx revolves around the ability to analyze market conditions and competitor pricing, enabling users to set optimal prices that reflect current market dynamics. This capability ensures that your pricing remains competitive without sacrificing profitability. By leveraging extensive data analytics, your solution can identify the best pricing strategies, helping you strike the perfect balance between market demands and profit margins.



The ability to provide data-driven insights and recommendations empowers your sales team to negotiate better deals and close sales more effectively. Pricing solutions maximize your revenue potential by optimizing pricing strategies, reducing errors, and ensuring that your sales team is always equipped with the most accurate and relevant pricing information.



At <u>Canidium</u>, our team designs, configures, and implements Pricefx based on client specifications. Leveraging the extensive expertise of our in-house experts, we will walk you through everything you need to know in this comprehensive buyer's guide.

Pricefx's Capabilities



Pricefx ensures that your sales team is always equipped with up-todate information, reducing the lag time between market changes and your pricing adjustments. Let's delve into the core capabilities of Pricefx and explore how it can revolutionize your approach to pricing and revenue management.

Analytics: Gain actionable insights through advanced analytics to make informed pricing decisions.

Optimization: Optimize pricing strategies to maximize revenue and profitability.

Price Setting and Quoting: Set dynamic prices and generate quotes quickly to meet customer demands.

Contracts: Manage contracts efficiently and ensure compliance with pricing agreements.

Rebate Management: Streamline rebate programs to drive customer loyalty and maximize sales.

Sales Compensation Management: Align sales incentives with pricing strategies to drive desired behaviors.

Guided Selling Techniques: Provide sales teams with recommendations on discount limits and pricing strategies.



Users and Challenges

In any Pricefx project, understanding the diverse roles and the challenges they face is paramount to crafting effective solutions. Each user group encounters unique obstacles that can impact pricing strategies and overall business performance. From pricing teams grappling with data management to executives seeking strategic insights, identifying these challenges is the first step towards successful implementation.

1 Pricing Teams

Pricing Teams often struggle with managing disparate data sources, which can include pricing data, customer data, and market data. Executing pricing changes efficiently can be hindered by manual processes and outdated systems, leading to delays and errors in implementation.

2 Sales and Marketing Teams

Sales and Marketing Teams encounter obstacles related to slow-quoting processes and non-competitive pricing strategies. Outdated systems or manual quote generation processes can result in delays, causing potential customers to seek alternatives and leading to lost revenue opportunities.

3 Executive Teams

Executives are tasked with overseeing the strategic direction of the business, including pricing decisions. To effectively steer the company towards profitability and growth, executives require deep insights into how pricing strategies impact various aspects of business performance.

Finance Teams

Finance teams play a crucial role in pricing decisions, as they are responsible for tracking financial performance and ensuring the company's fiscal health. They need to understand how pricing strategies influence key financial metrics such as revenue, profit margins, and customer profitability.



The Benefits of Pricefx

Execute preferred pricing strategies

Pricefx empowers businesses to implement dynamic pricing strategies aligned with their unique objectives. Whether it's implementing value-based pricing, competitive pricing, or other strategies, Pricefx provides the flexibility and tools to execute strategies that drive profitability and market competitiveness.

Accelerate Quote and Contract Generation

With Pricefx, businesses can streamline the quote and contract generation process, significantly reducing the time required to respond to customer inquiries and close deals. By automating these processes, companies can maximize win rates, improve customer satisfaction, and ultimately drive profitability.

Adapt to market changes

Pricefx enables businesses to stay agile and responsive to changing market conditions. By leveraging real-time data and advanced analytics, companies can quickly adjust their pricing strategies and generate new list prices to capitalize on market opportunities and maintain competitiveness.

Segment Customers for Guided Pricing

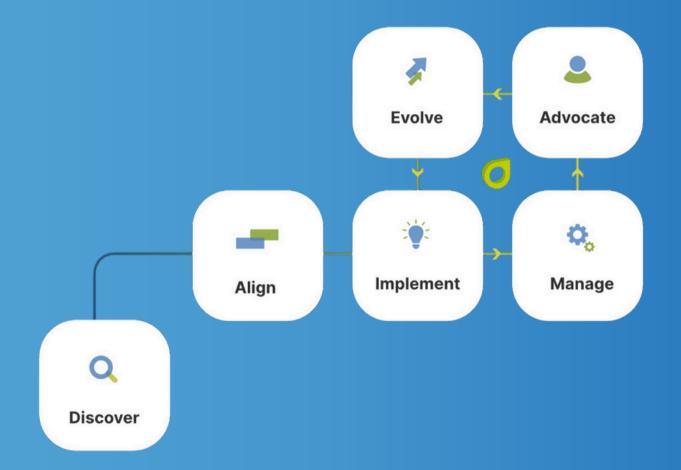
Pricefx allows businesses to segment customers and products effectively, enabling them to provide tailored pricing recommendations based on specific customer needs, purchasing behaviors, and market dynamics. By delivering personalized pricing offers, companies can enhance customer satisfaction and drive sales growth.

Gain Insights through Analytics

Pricefx provides robust analytics capabilities that enable businesses to analyze pricing effectiveness and make data-driven decisions. By leveraging comprehensive pricing analytics, companies can identify trends, measure pricing performance, and uncover opportunities for optimization, ultimately driving profitability and business growth.



The Canidium Process



Discover

What are your current processes? Pain points? Goals? Through interviews, workshops, and documentation review, we assess your requirements to identify the key objectives of the pricing implementation.

Align

You'll work closely with the implementation team to align the pricing solution with your business goals and processes. This may involve mapping out current workflows, defining new processes, and creating a roadmap for the implementation.

Implement

During implementation, we'll configure the pricing software to meet your specific requirements, integrate it with other systems (such as CRM and ERP), and test the solution.

Manage

Once the pricing solution is implemented, the focus shifts to managing and maximizing its performance. We'll train users, monitor system performance, and adjust as needed to optimize the solution.

Advocate

We'll work with you to promote the benefits of the pricing solution within your organization. This involves highlighting success stories, conducting training sessions, and providing ongoing support to ensure the project's success.

Evolve

Your business needs will change. We'll evaluate and evolve the pricing solution by implementing new features when appropriate, exploring integrations, and optimizing processes to improve performance and ROI.



Roles During an Implementation

Successful implementation of Pricefx requires collaboration among various roles within your organization and with your chosen SI partner's team to ensure seamless integration, customization, and operation. Each role plays a critical part in the project's success, contributing expertise and guidance to achieve the desired outcomes efficiently.



Project Manager

SI Partner-Provided

Project managers are crucial for Pricefx implementations, overseeing project timelines, resource management, and progress tracking to achieve objectives. They serve as the main contact for stakeholders.



Solution Architect

SI Partner-Provided

Solution architects design technical infrastructure to meet business needs, collaborating with project managers and stakeholders to assess existing systems and create a roadmap.



Configuration Engineers

SI Partner-Provided

Engineers customize Pricefx to meet business needs, designing solutions to tackle specific challenges using their configuration expertise.



Data Lead

Provided By you

Data leads oversee data migration and accuracy during implementation by collaborating with IT teams, data analysts, and stakeholders to assess, cleanse, transform, and migrate data into Pricefx.



Canidium's SOW Process: 15 Steps

Using our experience creating thousands of SoWs, we have put together a comprehensive guide on the subject so that you can go into the process fully informed and ready to proceed efficiently. No matter which implementation partner you choose, we want you to be armed with the right expectations, so you can succeed.

1. Project Overview

This defines the project's purpose and overarching goals. It ensures that all participants understand the implementation's direction and objectives

2. Scope Description

This step details the software's features and functionality. This clear delineation helps avoid ambiguities and sets expectations for the final product.

3. Project Objectives

Lists specific goals that guide the project towards successful completion. These objectives are used as benchmarks to measure progress and make decisions.

4. Project Deliverables

Specifies the tangible items and outcomes expected from the project. Each deliverable is clearly defined to give stakeholders a concrete sense of progress.

5. Project Schedule

Provides a detailed timeline that includes phases, milestones, and deadlines. This schedule is crucial for keeping the project on track and managing time efficiently.

6. Resource Requirements

Details the personnel, hardware, software, and other resources required for the project. Proper resourcing is essential for turning the project vision into reality.

7. Roles and Responsibilities

Clarifies the duties and expectations of each team member and stakeholder. This clarity promotes efficiency and helps prevent conflicts and overlaps in responsibilities.

8 Project Assumptions

Documents the assumptions made during the planning phase. Acknowledging these assumptions helps manage risks and prepare for potential challenges.

Canidium's SOW Process: 15 Steps

9 Risk Assessment

Identifies potential risks and outlines strategies to mitigate them. Proactive risk management is key to maintaining the project's integrity and timeline.

10 Change Control Process

Describes the method for managing changes to the project scope. A well-defined process ensures that changes are controlled and do not adversely affect the project's trajectory.

11. Budget and Cost Estimate

This provides an estimate of the total costs associated with the project and outlines budget constraints. Financial planning helps manage resources and ensure the project stays within financial limits

12. Quality Assurance and Testing

Details the procedures for testing the software and ensuring quality standards are met. These measures are vital for delivering a reliable and user-approved product.

13. Acceptance Criteria

Sets the specific criteria that the project must meet to be considered complete. This clarity ensures that the project meets all functional and operational requirements before deployment.

14 Communication Plan

This plan outlines how communication will be managed among team members and stakeholders. Effective communication is crucial for maintaining transparency and ensuring everyone is aligned with the project goals.

Legal and Compliance 15 Considerations

Addresses any legal or regulatory issues that must be complied with. This ensures the project adheres to all applicable laws and regulations, avoiding legal complications.

Success Story: Live in 4.5 Months





In just 4.5 months, a Canidium client successfully went live with Pricefx, marking a significant milestone in their pricing optimization efforts. By leveraging Pricefx's robust capabilities and Canidium's expertise in implementation, the company achieved remarkable outcomes:

- Accelerated Time-to-Market: The swift implementation timeline of 4.5 months enabled the company to quickly realize the benefits of Pricefx, minimizing disruption to ongoing operations and maximizing ROI.
- Streamlined Pricing Processes: With Pricefx, the company streamlined its pricing processes, reducing manual effort and errors associated with legacy systems. Automated pricing updates and quote generation improved operational efficiency and customer responsiveness.
- Increased Revenue/Profitability: The company witnessed an increase in revenue and profitability. Pricefx empowered the company to adapt to market changes swiftly, ensuring competitiveness and maximizing sales opportunities.
- Enhanced Customer Experience: With the ability to generate
 quotes faster and provide tailored pricing recommendations
 based on customer segments, the company could meet
 customer demands more effectively, driving satisfaction and
 loyalty.
- Executive Alignment and Support: The successful implementation of Pricefx in a short timeframe garnered strong support from executives, demonstrating the tangible business value delivered by the solution. Executives recognized the importance of pricing optimization in driving business growth and profitability, aligning organizational priorities with pricing strategies.

Highlights

Accelerated Time-to-Market

Streamlined Pricing Processes

Increased Revenue and Profitability

Enhanced Customer Experience

Executive Alignment and Support



A Case for Client Involvement

A leading member of our implementation team described what made the difference in achieving a 4.5 month project timeline.



We always had active involvement from their teams and that was essential. Before we started the implementation, we went through a 3-day scoping workshop. We carefully reviewed all of the requirements and we had the business stakeholders there.



Success Story: \$30M Expansion



A global technology company with an annual revenue of \$1 billion decided to implement Pricefx software with Canidium. It yielded a margin expansion of 3%.

Pricefx implementation costs are a fraction of the savings it generates. This means that companies that adopt Pricefx can expect to see an impressive net gain.

- Efficiency Gains: Pricefx streamlined and automated pricing workflows, reducing the time and effort required for manual pricing adjustments. This increased efficiency led to cost savings and allowed pricing teams to focus on more strategic aspects of their roles.
- Access Dynamic Pricing for Enhanced Profitability: Pricefx empowered this business to adopt dynamic pricing strategies, respond quickly to market changes, competitor pricing, and customer behavior. This enabled them to maximize revenue by adjusting prices based on demand fluctuations, promotional events, and other market dynamics.
- Improved Decision-Making with Data Analytics: Pricefx allowed this business to analyze customer behavior, sales trends, and the impact of different pricing strategies. This led to more accurate pricing structures and a better understanding of customer preferences.
- Gain Competitive Advantage: Pricefx provided the tools to stay ahead of competitors by continuously optimizing pricing strategies and adapting to market changes. Responding swiftly to market dynamics created a sustainable competitive advantage.

Highlights

\$30M margin expansion

Streamlined Pricing Processes

Increased Revenue and **Profitability**

Improved Decision-Making with Data



Determining Pricefx Implementation Costs

There are two cost considerations in any software implementation project: licensing fees and implementation costs. Your licensing fees are usually determined directly by your software vendor.

Alternatively, your implementation costs are generally quoted by your SI partner.

Pricefx project costs are typically determined by factors such as size, feature set, and implementation complexity. Companies implementing more features or more complex strategies will usually have a higher cost range. Alternatively, smaller scale or more targeted implementation projects will typically incur lower costs.

The exact cost of your implementation will be determined by unique organizational factors and project goals. You will need to speak directly to your software implementation team to determine what your project costs will be. However, we can provide general estimates for companies heading into Pricefx implementations based on the following critical factors.

Factors Impacting Pricefx Implementation Costs



Size of the Organization:

- Small: Lower cost range due to fewer requirements.
- Medium: Moderately higher costs compared to small size due to increased feature options and scale.
- Large: Highest cost, reflecting the complexity and scale of the deployment.

Selected Features:

Standard Features: All sizes include standard analytics and a 3-level workflow, which form the base for pricing.

- Additional Features:
 - Small: Choose one additional feature. Limited complexity.
 - Medium: Choose two additional features, increasing implementation complexity and cost.
 - Large: Choose three additional features, significantly increasing the complexity and scope of implementation.

List Price Settina:

 The number and complexity of price strategies increase with the size of the organization, impacting the implementation cost.

Contracts Structure:

 More complex contractual frameworks as organization size increases, requiring more sophisticated system configurations.

Promotions:

 Larger organizations can handle more complex and varied types of promotions, impacting implementation complexity and cost.

Future Capabilities for Next Stage Projects:

Features like Price Optimization, Sales Compensation, and Channel Manager add to the
cost and implementation effort. Consequently, these capabilities are often
implemented as second-stage projects after Pricefx is live, or during larger
implementation projects.

Integration Complexity:

 While all sizes include inbound integration, medium and large organizations require outbound integration to additional systems like data lakes or CRMs

Timeline:

- Small: Shortest implementation timeline (3-5 months), contributing to lower costs.
- Medium: Moderate timeline (4-6 months).
- Large: Longest timeline (6+ months with multiple releases).





This pricing guide provides an estimate based on project size and complexity, but it doesn't cover all scenarios. Unique project factors may impact your costs, so you should discuss your project with your implementation team to receive a personalized estimate.

Project Size:	Small	Medium	Large
Features:	Standard Analytics Plus (pick one): • List Price Setting: 1-2 standard strategies • Contracts (single structure) • Promotion(s) 2-3 standard promotion types	Standard Analytics Plus (pick two): List Price Setting: 2-3 price strategies Contracts: 1-2 structures Promotion(s) 2-3 standard promotion types Sales Compensation Manager Quoting	Standard Analytics Plus (pick three): • List Price Setting: 2-3 price strategies • Contracts: 2-3 structures • Promotion(s) 3 or more promotion types • Sales Compensation Manager • Quoting • Price Optimization • Channel Manager
Workflows:	Standard, 3-level Workflow	Standard, 3-level Workflow	Standard, 3-level Workflow
Integrations:	Inbound (to Pricefx) Integration Outbound integration to ERP Platform Manager	Inbound (to Pricefx) Integration Outbound integration to ERP, data lake, or CRM system Platform Manager	Inbound (to Pricefx) Integration Outbound integration to ERP, data lake, or CRM system Platform Manager
Timeline:	3-5 months	4-6 months	6+ months with multiple releases to production
Price:	\$175-300K	\$300K - \$600K	\$500K and up

More Resources

Still have questions? You can <u>reach out to our team of</u> <u>experts here</u>. You can also <u>learn more about pricing</u> <u>solutions here</u>.

Your Guide to Beginning A Pricefx Project

20 Questions To Ask Before Selecting Your Software Implementation Partner

<u>Successful Requirements Workshops for Pricefx</u> <u>Implementation</u>

<u>Multi-Phased vs. Single-Phase Approaches to Pricefx Implementations</u>

<u>Building Internal Buy-In For Your Pricefx</u> <u>Implementation Project</u>

Navigating the Challenges of Selecting the Right SI Partner for Pricefx Implementation

<u>Pricefx Success Stories: ROI, Margin Expansion,</u> and TCO Reduction



Ready to begin your Pricefx Project?

Reach out to our team of experts here. You can also learn more on our website.

